

Stage 2 Complaints Received 01/04/2024 – 30/06/2024

Complaints Received – 5

Average time to respond (in working days) – 18

Complaints Upheld – 1

Complaints Partially Upheld - 1

Complaints Not Upheld – 3

Complaints related to Property Services – 3

Complaints related to Housing Management – 2

Other Complaints - 0