

Stage 2 Complaints Received 01/07/2024 – 30/09/2024

Complaints Received – 5

Average time to respond (in working days) – 21

Complaints Upheld – 0

Complaints Partially Upheld - 0

Complaints Not Upheld – 5

Complaints related to Property Services – 1

Complaints related to Housing Management – 4

Other Complaints - 0