

Stage 2 Complaints Received 01/01/2025 – 31/03/2025

Complaints Received – 5

Average time to respond (in working days) – 32

Complaints Upheld – 0

Complaints Partially Upheld - 2

Complaints Not Upheld – 3

Complaints related to Property Services – 2

Complaints related to Housing Management – 3

Other Complaints - 0